

To Ginny & Everyone at West Laurel:

Maximus was our beloved Spanish Water Dog. He was the cornerstone of our family and brought us countless great memories as well as much love throughout the 16 yrs. he spent with us. He completed our lives and fulfilled his purpose in life.

When Max took sick fortunately he did not suffer and passed quietly in his sleep. Needless to say my wife and I were devastated by his passing. Suddenly after 16 years we went from 3 to 2. While sitting in the Hospital completely lost we reached out to Ginny having no idea she would answer the phone, having signed no contracts or given any money.

Within 45 minutes on a rainy Thursday night in October, Ginny and Chris appeared at the University of Penn to comfort us and take custody of Maximus. They provided us with the emotional support & stability to move forward in the face of our tremendous loss.

As the Pet Cemetery was still under construction, Ginny arranged for Max to be placed in the Mausoleum until the site was completed. Both Ginny and Chris explained the process, eliminating any concerns or reservations we may have had.

Throughout the months before Max was interred, Ginny stayed in touch, always with a kind word of support & concern. When the time came, we were honored to learn that Maximus would be the first dog to be interred at West Laurel Hill's pet cemetery – The Laurels.

The arrangements, the support, the help and the site, were beyond any expectations we could have had. The service was presided over under a tent by our Rabbi on a beautiful Sunday afternoon. Because of the West Laurel Hill staff, it was both a celebration of Max's life with us and a way to mourn his passing.

West Laurel Hill understands the value and important role pet's share in a family, and the trauma experienced by everyone when they pass on. Maximus will always hold a very special place in our hearts and West Laurel Hill provided a perfect place to mourn his passing and celebrate what he meant to our family.

Warmest regards,
The Glassman Family
(David, Glenda, Austin & Brittany)